

Conflict Situation

• The handling of conflict situations requires special management skills.

Animosity on the field can arise from two sources :-


1) Player vs. Player

2) Player vs. Umpire



1) Player vs. Player

- ❑ Some umpires have a dislike for getting involved whilst others may step in too quickly, either way the umpires will quickly lose the respect of the players
- Never react too quickly.
 1. A disappointed bowler needs a little time to cool down. If the incident happens during an over, consider waiting until the over is completed before saying anything
 2. An astute captain will realize his bowlers cannot perform to their optimum if they are rattled and will quite often speak to the player
 3. If this happens wait to see, if it produces the desired effect. If not you should have a quiet word saying something like “Come on mate, don’t let things get too heated out there”



This is a non-threatening/informal way of defusing a potential problem affecting further into the match. If the bowler shows no interest in improving his/her behavior, involve the captain immediately along with your partner request to take action,

2) Player vs. Umpire

- ❑ Often the fielding team will feel aggravated over a decision. To show that the umpire is in control and of good temperament he should stand by his decision and reject of feeling guilt.
 1. In the first instance, request the captain to control his players in accordance with the Spirit of Cricket.
 2. If requires to speak to a player, never walk towards in an aggressive manner or point fingers in an animated way .
 3. Always involve the captain and your fellow umpire so that all concerned will know what was said,
 4. Any reports procedure involved, it must be made together with your colleague even if you are not heard what was said . You will know by the reaction of the player that there was a problem and your collective input into the report will be crucial when a hearing takes place.



Successful umpires know how much to take before acting under the code of conduct.